

2Way Release Notes - 29.9.2023



App v3.40 - Backend v2.01

Force update of app highly recommended!

Head to **App info** module and check "update required".

iOs version - 3.4

Android - 64

NEW

- ▶ **Chat/Forum module** - We have developed a user interface (UI) for member chat and forum discussions using Sendbird powerful chat and forum technology as the backbone. <https://sendbird.com/>
- ▶ **Knowledge-base/FAQ module** - Clients can now create and maintain a knowledge-base (KB) using Groove services. Groove specializes in KB/help desk systems and is very simple to use. <https://www.groovehq.com/>
Having a good KB that's well maintained and grows over time can reduce the workload of union staff and help with onboarding of new members.

For both the Chat/Forum and Knowledge-base modules, clients need to sign up for these services with the respective provider and have 2Way support activate the modules. We will of course assist you as needed as always.

We selected these providers for these features instead of developing them from scratch since they are one of the best in the field and provide quality API's (connections) for us to integrate into our system.

You can check out 2Way demo app to observe the UI and functionality of these features. <https://2way.is>

Improvements/Changes - App

- ▶ **Emergency module - Restructuring and added the ability to have multiple checklists.**
There are 3 screens in this module, Contacts, Checklist, Statement.
Admin can now re-arrange the order of those three how displayed in app. Now possible to add multiple checklists and select from two types, the normal one currently available and a custom one. The custom one allows admin to add any text or image.
- ▶ **Destinations Hotel reviews** - Admin can now set if check in/out dates are required when user gives feedback on accommodation.
- ▶ **Document module** - When opening app for the first time or after re-login, ALL documents are now downloaded to device for offline viewing. Before users had to

download each document for enable offline viewing. Max size of document for auto-download is 10mb. Average size of a pdf across our database is 1mb. It is still possible to make document online only.

- ▶ **Document module** - Possible to manually download all documents in one go.
- ▶ Search fields - Search history now generates allowing users to select a previously typed search string
- ▶ **Read/unread status** now syncs between devices
- ▶ **App feedback** - Clients can now enable a button that shows up under App Info tab. This allows members to provide a feedback on the app. Client can choose if feedback is provided via email or dedicated report in app.

Improvements/Changes - Backend

- ▶ **Post API failure error** - When syncing fails from 2Way to client we now keep a error log regarding the error for 1 year.
- ▶ **Surveys** - Set future launch date for a Survey to go live.
- ▶ **Members update log** - Now possible to export a log for a selected time period from the Members module, which will display changes made by Members, administrators, or moderators for specific fields.

	A	B	C	D	E	F	G
1	Username	Name	Date/Time updated	Field updated	Field update value	Updated by user	Updated by
2	SLSYtester	SLSY Tester	11-08-2023 13:21:55	Equipment1	Boeing 787	Yes	
3	SLSYtester	SLSY Tester	11-08-2023 13:21:55	photo	Odd5rwfs.jpg	Yes	
4	SLSYtester	SLSY Tester	11-08-2023 13:20:55	photo		Yes	
5	akshay1	Dheeraj Joshi	11-08-2023 13:20:25	code	Code 11	No	admin@2way.is

- ▶ **Main menu UI** - Text made somewhat bigger and brighter to make more readable.
- ▶ **Report status color/text updated** - If text or color is updated for a Report status it is now updated for all older statuses using the previous color/text.
- ▶ **Moving members from an Inactive group to an Active** - Adding a setting in General/ Members settings to set if a group should be controlling for a member status. If selecting enabled, then moving a member from Inactive group to an Active will set that member Active immediately (Group controls status)

Moving a member to an active group will set the member active if not already so

- ▶ **Documents** - When adding a document with content, it is now possible to select if that PDF should be added to the Documents module or just include in the content being created. (This feature requires the force update of app to work properly)

Fixes

- ▶ *Fixed - Members, In some occasions, Inactive members with "show inactive" were not being synced.*
- ▶ *Fixed - Scrolling content in News, Journals on some devices acted erratic.*
- ▶ *Fixed - Accessing a Document on some Android devices did not change the status from unread to read.*

- ▶ *Fixed - Sharing a document via airdrop did not work in some cases*

Version numbers for "App version" update reminder.

iOs - 3.4

Android - 64

Supported operating systems

- ▶ iOs 12.1 and up
- ▶ Android 8.0 and up